



Quality Management System Policy

MIDDLE EAST TUBULAR SERVICES LTD (METS) has always viewed continual improvement of company processes and complete customer satisfaction as essential factors for standing out in the highly complex and competitive Oil and Gas industries as preferred supplier of integrated and customized solutions at the competitive costing concept.

METS is committed to achieving total customer satisfaction. Our policy embraces following key principle:

- Best class manufacturing & innovating engineering compliance with applicable statutory & regulatory requirements.
- Comprehensive quality control.
- Timely delivery of the products.
- Involvement & engagement of Employees & Interested parties.
- Continually improving the effectiveness of Quality Management System.
- Implementing risk assessment and contingency planning

Top Management establishes quality improvement objectives and monitors and reviews progress.

This QMS policy is communicated to all working employees of the organization, and they are made aware of their individual QMS obligations. The policy is also available to the public and other interested parties.

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Approved By:

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